# S.VASUDEVA MURTHY, PMP®

 91-9881208120 **Portfolio /Delivery/Account Manager-Testing** ****[svasudevamurthy@gmail.com](mailto:svasudevamurthy@gmail.com)

**VALUE PROPOSITION**

# Technology focused innovation, Strong Client management, Delivery management, Team management and Business Development skills. Strong experience in managing large projects/programs and value addition with my diverse experience in various IT Product categories, Services, Offshore and Captive Engineering teams. Strong analytical skills with ability to translate business goals into comprehensive business solutions in complex environment. Strategic planner with very high sense of ownership. Skilled in onshore/offshore relationship management, performance review, budgeting, forecasting and staff management. Effective and efficient in overall Test Management like Test Planning, Estimation, Test case writing, execution and delivery.

**SUMMARY**

**13 years** of in-depth experience with specialization in Software testing with very good working experience in Project Management, Requirement management, Stakeholder relationship et al. Vast experience in Project initiation, planning, execution, monitoring &control and closure. Ability to accelerate business growth and achieving operational excellence in cross cultural environment. Participative management professional, result oriented, entrepreneurial & practical. Progressive leadership experience with passion of surpassing financial and service objectives via Best in Class delivery, operating methods, renewed growth directions and team achievement. Thorough understanding of testing principles like unit, smoke, functional, user acceptance and usability testing et al.

# Area’s of Expertise

* End to End testing
* Manual & Automation Testing
* Budgeting and Forecasting
* Program / Project Management
* Estimation, Agile, On-site/Offshore model
* Pre-Sales Activity (RFP, SoW)
* Stakeholder and Team Management
* Engagement / Relationship Management
* Test Consulting and Assessment

**Educational : 🡪**MASTERS programme in BUSINESS ADMINISTRATION **(MBA)**

**Qualification** with **First Class** in all the semesters

**🡪**Engineering in Information Systems from **BITS, Pilani (BS IS)** with

**CGPA** of **7.4 (First Class in all the semesters)**

**Certifications : PMP®, ISTQB.**

**Banking Domain – Digital university certification.**

**Professional Experience : 13 years in “Test Management, Program / Project Management,**

**Account Management and Quality Engineering and Assurance”**

**Domain Knowledge :** BFS, SOA, ERP, SRM, Mobile Testing

#### Technical Skills : 1) Languages : Java, C, C++, Unix shell scripting

##### 2) Platforms : Unix, Linux, Solaris & Windows

3) Testing Tool : QTP, QC, Selenium, SeeTest

4) Configuration Mngt. Tool : Visual Source Safe (VSS), SVN

5) Database : Oracle, MySQL, MS SQL, Adabas

6) Web / Application Servers : IIS, JBoss, Tomcat, Weblogic

7) Project Management tools : MS Project, Digite, C2.0

8) Estimation Techniques : Function Point, Test Point

9) Software Life Cycles/methodology: Waterfall, V-Model, Agile

* Working with **Cognizant Technology Solutions** ([www.cognizant.com](http://www.cognizant.com)) **from Jan 2010**.

**Project insight**: Working as Delivery/Program Manager for the large US security software provider. The program is of Mobile software testing with various intricate. The program also involves integration with several products from the business lines.

**Previous Projects:** Worked as *End to End Test Manager for a large UK bank client in Credit Card, Scheme changes project.* The various schemes include VISA, Master Card, AMEX, JCB etc. The various application involved in the project includes TRACS, TANDEM/Base 24, CAMS, PEGA et al.

**Technical Functions:**

* Detailed Estimation & Budgeting of Test Efforts and presenting to the customer and getting the approval from the customer.
* Design Master Test Strategy and use that as base document for the test approach.
* Test requirement gathering, analyzing and interacting with various stakeholders.
* Effective and efficient planning, preparation, execution and control of all the testing phases.
* Reviewing documents like SRS, HLD, DLBR, Impact Assessment documents, Test Cases &Tasks.
* Verifying and ensure test coverage & test completeness.
* Test Environment creation and management.
* Identifying different types of testing, accordingly prepare/manage test data.
* Prepare the functional test scenarios and verify data quality at various stages of data flow.
* Signing off entry and exit criteria for components and for different phases of testing.
* Day to day activities of the test phase team, including progress against plan, task level tracking, blocker management, productivity improvement, plan refinement, and general testing improvement.
* Accurately reporting test preparation, execution progress and logging defects.
* Maintaining Risk Registers, Issue logs, Effort during project life cycle.
* Preparing Final Quality report, Release Evaluation, Project closure reports and Lessons learnt documents. Ensure knowledge is recorded and shared.
* Collecting various project metrics, analyzing, taking corrective and preventive measures.

**Managerial Functions:** Define and implement delivery methodology for executing the software projects within cost, time and agreed quality standards. To bring in and implement the industry standard best practices of PLC and to achieve the high degree of customer satisfaction by delivering the projects as per the specifications with exceptional quality.

* Responsible for the P&L of the project and portfolio.
* Deliver the project by applying all the project management skills and also using triple constraints viz, cost, time, scope and also deliver agreed quality standards.
* Optimum utilization of resources, building up high performance team and also effectively manage high and low performers.
* Drive delivery excellence and continuous improvement program and also define and implement the best practices in project management.
* Project planning, monitoring and control  and also act as first point of escalation, for any Delivery-related issues.
* Regularly perform 1:1s with direct repartees, conduct performance review and career development discussions periodically.
* Managing the execution of large testing programs / projects ensuring quality and timeliness independently.
* Project/ Programme management skills, especially around planning/tracking, ODC and Financial management experience. Managing budgets and ensuring delivery within budget.
* Presales/BD activities like responding to RFIs/RFPs. BD activities by exploring new avenues for testing opportunities. Identify opportunities for improvement for the customer & to the organization and take a lead in developing & implementing recommendations.
* Plan and monitor the progress involving review of all deliverables, slippages, defects, efforts etc. Resource Management (Human, hardware, software, facilities).
* Providing status reports, progress updates to key stakeholders. Periodically present project status report to the senior levels and to diverse audience.
* Project and Program Management activities such as Scope, Time, Cost, Quality, Risk management, release, task, Issue management, client and team management. Also, involved in Defect prevention, SMR, client profiling etc.
* Lead team of various sizes and ensure coherence within each group/team. Liaising with the Requirements team, Business analyst team and Development team.
* Mentoring and training the team members (both functional and soft skills). Help team members in laying down their performance plans. Identify development needs of team members. Directing, supervising and assessing individual performance.
* Providing inputs during project inception and provide the overall testing oversight.
* Identifying and applying best practices, lessons learned and building body of knowledge. Support quality initiatives, initiate process improvement and ensure compliance.
* Keep abreast with latest technologies and bring about regular self up-gradation.
* Conducting cost benefit analysis when a new process is involved/implemented.
* Excellent onshore-offshore co-ordination abilities. Excellent delivery management skills, has managed large programmes independently.
* Intensive client & stakeholder management experience. Have experience around Agile & Scrum Methodology & Implementation.
* Proficient in supply/demand and resourcing, planning/management, experienced in timely reporting of risks and issues to all stakeholders, preparation & reporting of important client related and internal metrics.
* Strong data/analytics, leading to challenge internal and external stakeholders for the betterment.
* Able to handle conflicts, work with senior client personnel and drive innovative ways of delivery.
* Worked with **Fiserv Global Services** ([www.fiserv.com](http://www.fiserv.com)), a financial services company from **Aug 2007 to Jan 2010**as **“Sr. Project Leader – Testing”.**

**Project insight**:

**Product Name: FC Manager:** The product focuses on Anti-Money Laundering. The software solution includes transaction monitoring, intelligent detection tools, watch list filtering, alert investigation, case management, workflow, regulatory reporting (CTR, SAR) and management reporting. The product meets regulatory requirements, Prevent fraud losses, reduce the number of false positives, Streamline operations & reduce costs. Deliver better detection by combining behavioral profiling and rules management which process cases faster.

### ***My Responsibilities were***

* Performing Test Planning, Test Effort Estimation, Test case writing and review, Impact analysis, creating and maintaining RTM, Test Execution, Tracking, Test Reporting and collecting Test Metrics.
* Leading, Managing, Guiding TWO Product teams and QA/Testing of the products.
* Managed a team size of 18 members.
* Worked with **Software AG (I) Pvt. Ltd** ([www.softwareag.com](http://www.softwareag.com/)), a German based company, as **“Team Lead”** from **Apr 2004 to Aug 2007**.

The company has wide range of products, which deals with SOA and Mainframe.

**Project insight**:

**Product Name: Adabas:** Is a high-performance, multithreaded, database management system for mainframe platforms where database performance is a critical factor. It is interoperable, scalable, and portable across multiple, heterogeneous platforms including mainframe and PC.

**Product Name: ApplinX**: Is a non-invasive approach to Web-enabling core-system user interfaces.

Improve the end-user experience by giving existing applications a true Web look and feel.

Modernize existing systems in just days without changing existing code. It simultaneously convert

"green screens" into Web interfaces and service-enable user sessions.

**Product Name: Natural**: Is a fourth-generation programming language and is largely used for

building [databases](http://en.wikipedia.org/wiki/Database) output in [plain text](http://en.wikipedia.org/wiki/Plain_text) form.

### ***My Responsibility includes***

* Performing System and User Acceptance Testing.
* Leading, Managing and QA/Testing of the products.

Worked with **Cimnet Systems (India) Pvt. Ltd**., ([www.cim-sys.com](https://www.cim-sys.com/)) as **“Senior Engineer – Quality Assurance**” from **Oct 2002 to Apr 2004**.

The company has wide range of products, which caters PCB and other industries. The range of products includes ERP and SRM/CRM Products.

**Project insight**:

**Product Name:** The Major Products are Paradigm, NaviPoint, I-Quote, EngineX etc.

I was involved in QA and Testing of NaviPoint and I-Quote.

### ***My Responsibility includes***

* Creating test plans. Writing test cases and executing test cases.
* Coordinate with onsite project manager for getting business requirements and getting the approval for various test artifacts.

Worked with **Aurigo Software Technologies**, ([www.aurigo.com](http://www.aurigo.com/)) as **“Senior Analyst – Quality Assurance Engineer**” from **Feb 2002 to Oct 2002**.

The company gives solutions in the area of Mobile Computing / Software applications. (i.e. Pocket PC, Palm, Handheld Devices).

### ***My Responsibility includes***

* Writing test cases and executing test cases.
* Coordinate with development team and work on the feature enhancement and testing of the same.

Worked with **Inndsoft Systekh Limited**, an SSI (Software Solution Integrated) company, ([www.ssi-inndsoft.com](http://www.ssi-inndsoft.com/) / [www.sssiworldwide.com](http://www.sssiworldwide.com/)) as **“Senior Executive – Quality Control**” from **Dec 2000 to Feb 2002**.

**Achievements :**

* Appreciated by the customer for the strong technical and professional skills.
* Performance Pinnacle, VIP and Spot award for best performance.
* Implemented effective Test Procedures, Test Methodology and Test Strategies.
* Implemented Best Practices like certification programs, presentation by team members.
* Successfully implemented Quality System Procedures also created awareness.